

**CAREER  
PATHS**

# TAXI Drivers

Virginia Evans - Jenny Dooley  
Daniel Wilson



Express Publishing

**CAREER  
PATHS**

## TAXI Drivers

**Career Paths: Taxi Drivers** is a new educational resource for transportation professionals who want to improve their English communication in a work environment. Incorporating career-specific vocabulary and contexts, each unit offers step-by-step instruction that immerses students in the four key language components: reading, listening, speaking, and writing. **Career Paths: Taxi Drivers** addresses topics including the parts of a car, common destinations, receiving directions, making small talk, and troubleshooting car problems.

The series is organized into three levels of difficulty and offers a minimum of 400 vocabulary terms and phrases. Every unit includes a test of reading comprehension, vocabulary, and listening skills, and leads students through written and oral production.

**Included Features:**

- A variety of realistic reading passages
- Career-specific dialogues
- 45 reading and listening comprehension checks
- Over 400 vocabulary terms and phrases
- Guided speaking and writing exercises
- Complete glossary of terms and phrases

The **Teacher's book** contains a full answer key and audio scripts.

The **audio CDs** contain all recorded material in American English and British English.

Books 1-3 of **Career Paths: Taxi Drivers** are rated for the Common European Framework of Reference for Languages at A1, A2, and B1 respectively.



**Express Publishing**

ISBN 978-1-4715-1202-5



9 781471 512025

**Published by Express Publishing**

**Liberty House, Greenham Business Park, Newbury,  
Berkshire RG19 6HW**

**Tel.: (0044) 1635 817 363**

**Fax: (0044) 1635 817 463**

**e-mail: [inquiries@expresspublishing.co.uk](mailto:inquiries@expresspublishing.co.uk)**

**<http://www.expresspublishing.co.uk>**

© Express Publishing, 2013

Design and Illustration © Express Publishing, 2013

Color Illustrations: Alex © Express Publishing, 2013

First published 2013

Made in EU

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form, or by any means, electronic, photocopying, or otherwise, without the prior written permission of the publishers.

This book is not meant to be changed in any way.

ISBN 978-1-4715-1202-5

## **Acknowledgements**

### **Authors' Acknowledgements**

We would like to thank all the staff at Express Publishing who have contributed their skills to producing this book. Thanks for their support and patience are due in particular to: Alex Newton (Editor in Chief); Sean Todd (senior editor); Steve Miller (editorial assistant); Richard White (senior production controller); the Express design team; Sweetspot (recording producers). We would also like to thank those institutions and teachers who piloted the manuscript, and whose comments and feedback were invaluable in the production of the book.

**Every effort has been made to trace all the copyright holders. If any have been inadvertently overlooked, the publishers will be pleased to make the necessary arrangements at the first opportunity.**

**CAREER  
PATHS**

# TAXI Drivers

Book

**1**

Virginia Evans

Jenny Dooley

Daniel Wilson



**Express Publishing**

[www.EnglishPro.ir](http://www.EnglishPro.ir)

## Scope and Sequence

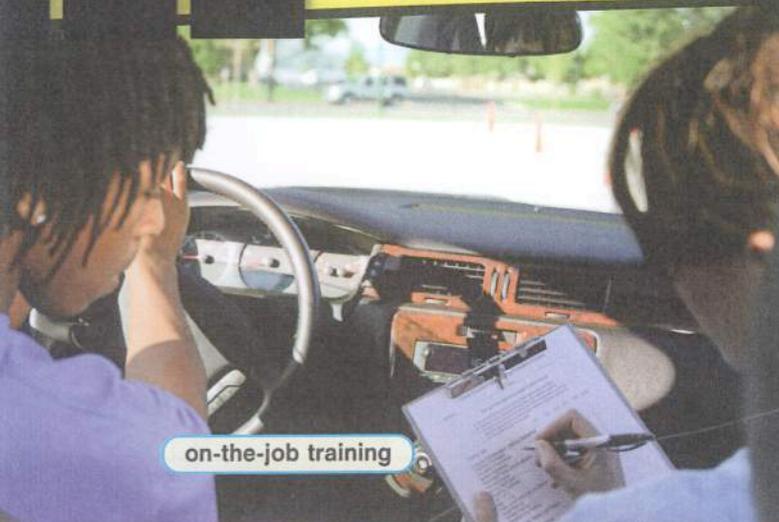
Unit	Topic	Reading context	Vocabulary	Function
1	Becoming a Cab Driver	Brochure from local government office	commission, education, experience, hack license, jurisdiction, license, medallion, on-the-job training, regulation, transportation	Describing order of events
2	Qualities of a Good Taxi Driver	Advertisement for taxi driver	alert, calm, friendly, helpful, honest, knowledgeable, polite, professional, punctual, responsible, safe, well-groomed	Giving assurance
3	Work Conditions	Website for cab company	central office, company, contractor, dispatcher, fleet, garage, independent, lease, livery cab, owner-operator, rent, reservation, self-employed, service	Expressing confusion
4	Work Hours	Employee manual for a cab company	break, daytime, evening, full-time, graveyard shift, maximum, minimum, morning, part-time, period, shift, weekend	Asking for a favor
5	Actions 1	Occupational handbook	brake, chat, close, drive, drop off, lift, open, pick up, pull over, signal, stop, turn	Describing a location
6	Actions 2	Memo to cab company employees	ask, calculate, check, fill up, inspect, operate, recommend, repair, replace, test	Talking about routines
7	Common Destinations	Article about destinations	airport, bus terminal, club, convention center, hospital, hotel, landmark, mall, museum, residence, stadium, theater, train station	Making recommendations
8	Fares	City taxi commission webpage	destination, direct route, distance, flat rate, meter, passenger, peak hours, scenic route, set, stop, surcharge, time, toll charge	Approximations
9	Money	FAQ section on a cab company's website	cash, change, check, credit card, debit card, exchange rate, payment, pre-pay, receipt, tip, traveler's check	Asking for information
10	Parts of a Car: Exterior	Checklist for cab drivers	brake light, bumper, door, fender, grill, headlight, hood, mirror, tail light, trunk, windshield, wipers	Giving bad news
11	Parts of a Car: Interior	Car manufacturer brochure	console, door panel, driver's seat, handle, lock, passenger seat, rearview mirror, seat belt, shifter knob, steering wheel, window switch	Asking about product features
12	Vehicle Gauges and Meters	Car owner's manual	analog, dashboard, digital dashboard, fuel gauge, instrument cluster, odometer, oil pressure gauge, speedometer, tachometer, temperature gauge	Asking for an explanation
13	Routes	Internet article	construction zone, exit, highway, one way street, residential area, road closure, roundabout, shortcut, side street, toll road	Expressing preference
14	Measurements	Article on measurements	capacity, centimeter, feet, fluid, gallon, inch, kilometer, meter, mile, millimeter, quart	Expressing uncertainty
15	Reading a Map	Internet article	cardinal directions, color, compass rose, east, legend, navigate, north, orientation, point, represent, scale, south, symbol, west	Making comparisons

# Table of Contents

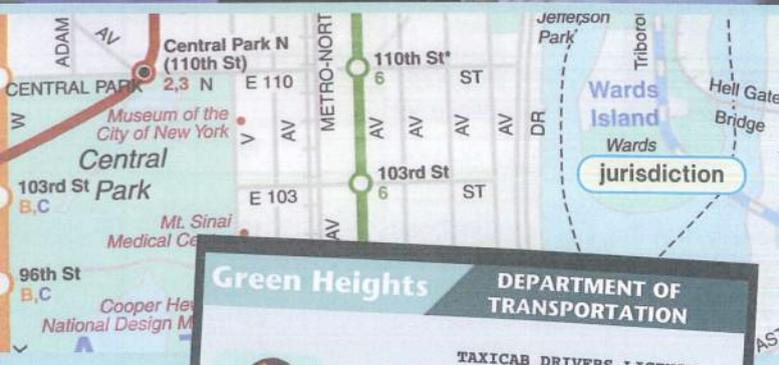
Unit 1 - Becoming a Cab Driver .....	4
Unit 2 - Qualities of a Good Taxi Driver .....	6
Unit 3 - Work Conditions .....	8
Unit 4 - Work Hours .....	10
Unit 5 - Actions 1 .....	12
Unit 6 - Actions 2 .....	14
Unit 7 - Common Destinations .....	16
Unit 8 - Fares .....	18
Unit 9 - Money .....	20
Unit 10 - Parts of a Car: Exterior .....	22
Unit 11 - Parts of a Car: Interior .....	24
Unit 12 - Vehicle Gauges and Meters .....	26
Unit 13 - Routes .....	28
Unit 14 - Measurements .....	30
Unit 15 - Reading a Map .....	32
Glossary .....	34

# 1

# Becoming a Cab Driver



on-the-job training



jurisdiction



hack license

medallion

See other side for any restriction

City of Green Heights  
DEPARTMENT OF TRANSPORTATION

## Requirements for Cab Drivers

You need a **hack license** to operate a cab company in Green Heights. The Green Heights **Transportation Commission** reviews applications monthly. They will **license** you if you meet one of the following qualifications:

- You have six months of **experience** as a cab driver or other driving professional. Please provide documentation if experience was in another **jurisdiction**.
- You completed one hundred hours of **on-the-job training**. This option also requires a classroom course in cab driver **education**.

The commission gives **medallions** to cab drivers who follow **regulations**. They will take away your medallion if customers complain about you.

## Vocabulary

3 Match the words or phrases (1-5) with the definitions (A-E).

- |                 |                     |
|-----------------|---------------------|
| 1 __ license    | 4 __ hack license   |
| 2 __ education  | 5 __ transportation |
| 3 __ regulation |                     |

- A to give someone official approval for something  
 B a document giving approval to drive a cab  
 C the act of moving from one location to another  
 D a rule or condition in a particular industry  
 E the process of learning or being trained

4 Fill in the blanks with the correct words or phrases from the word bank.

## Word Bank

commission jurisdiction medallion  
on-the-job training experience

- The cab driver submitted her application to the \_\_\_\_\_.
- A cab earns a \_\_\_\_\_ by following the regulations.
- For cab drivers, \_\_\_\_\_ is more effective than classroom learning.
- The owner hired a driver with eighteen years of \_\_\_\_\_.
- The cab driver was not familiar with the regulations in his new \_\_\_\_\_.

## Get ready!

1 Before you read the passage, talk about these questions.

- What kind of education does a cab driver need?
- How are cab drivers licensed in your country?

## Reading

2 Read the brochure on becoming a cab driver. Then, mark the following statements as true (T) or false (F).

- \_\_ Hack license applications are reviewed each month.
- \_\_ Experience in another city does not qualify a driver for a hack license.
- \_\_ Cab drivers get medallions if they do not follow regulations.

- 5 Listen and read the brochure on becoming a cab driver again. What are the city's requirements for earning a hack license?

## Listening

- 6 Listen to a conversation between a city clerk and a cab driver. Choose the correct answers.

- What is the main idea of the conversation?
  - where to get on-the-job training
  - how to enroll in a driver education course
  - what information is needed to get a hack license
  - who to contact about the status of an application
- Why was the woman's application denied?
  - She does not know how to drive a cab.
  - She does not have proof of her experience.
  - She failed a training course for taxi drivers.
  - She got a poor review from her previous employer.

- 7 Listen again and complete the conversation.

**Clerk:** Can I help you, ma'am?

**Driver:** Yes, I'm Sandra Willis. I'm checking the status of my hack license application.

**Clerk:** Let's see, Ms. Willis. It looks like you 1 \_\_\_\_\_ the necessary training.

**Driver:** What do I 2 \_\_\_\_\_?

**Clerk:** You need one hundred hours of 3 \_\_\_\_\_.

**Driver:** But I have five years of 4 \_\_\_\_\_ as a driver. I worked for a company in Woodville.

**Clerk:** I see. Well, first you need to get 5 \_\_\_\_\_ from your old employer. Then, you can submit your application again.

**Driver:** Okay. I guess I'll get the documentation and 6 \_\_\_\_\_.

## Speaking

- 8 With a partner, act out the roles below based on Task 7. Then, switch roles.

### USE LANGUAGE SUCH AS:

*I'm checking the status of ...*

*You need ...*

*First, you ... Then, you ...*

**Student A:** You are a city clerk. Talk to Student B about:

- his or her hack license application
- why the application was denied
- what he or she needs to do next

**Student B:** You are a cab driver. Talk to Student A about your hack license application.

## Writing

- 9 Use the brochure on becoming a cab driver and the conversation from Task 8 to fill out the application review form.

### Application for a Hack License

## Commission Review

Applicant: \_\_\_\_\_

Qualifications: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Documents needed: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_